

# Quality of Care and Professional Issues WG

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**EFIM**

European Federation of Internal Medicine

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# The Mission of the Quality and Professional Issues WG of EFIM

(Approved on the 26<sup>th</sup> October 2017)

- The mission of the Quality and Professional Issues Committee of EFIM is to contribute to a prospective thinking about the evolution of Internal Medicine in Europe, its diversity, barriers and the opportunities, to identify and disseminate the best strategies to monitor and improve the quality of care, to improve the standards of education and to increase the scientific affirmation of Internal Medicine.
- The pursuit of this mission should be in accordance with the Executive Committee of EFIM and the priorities of EFIM. The chairman of the Committee will give regular information of the activities of the Committee and will provide the validation of these activities by the Executive Committee. They will be regularly disclosed in the site.
- The committee may have a representative from each society of each country and a representative of the Young Internists.

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- The committee will meet regularly twice a year, one of the times in the same date of the European congress.
- All the expenses related with these meetings are supported by the national societies, however EFIM will define an annual budget to the Committee. The committee will assume the responsibility of raising funds to its activities that imply additional costs.
- The Committee may invite other external professionals which contribution is important to the development of the activities of the committee.



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# The Activities of the Quality and Professional Issues WG of EFIM

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- 1) Promotion of educational programs dedicated to subjects like professionalism, quality of healthcare, management and organization of care, among others.
  
- 2) Development of investigational programs focused on the scope of the Committee: promoting medical professionalism and quality and safety in the provision of healthcare.
  
- 3) Contributing to the dissemination of new models of care, with an emphasis on integrated healthcare, where the role of the internist can be relevant.
  
- 5) Periodical production of position papers, on behalf of EFIM, about topics related with the mission of the committee. All the members will be co-authors of the papers, being the first author the one that wrote the draft of the paper and the last the chairman of the committee. The approach should respect the diversity of models of Internal Medicine in Europe.



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# 1st Meeting of the actual Quality and Professional Issues WG of EFIM (Lisbon, 2nd of June 2017)



Xavier Corbella, Francesco Dentali, Carmen Fierbinteanu-braticcevici, Evija Livcane, Luís Campos, Thomas Hanslik, Evert-Jan De Kruijf e Vasco Barreto



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# Position Papers of the Quality and Professional Issues WG of EFIM

- **Ambulatory Medicine** (Xavier Corbella)
- **Comanagement in surgical wards**(Carmen Fierbinteanu-Bratiavici)
- **Health Promotion and Disease Prevention** (Evert-Jan De Kruif)
- **Adressing Multimorbidity in the Hospital**(Luis Campos)
- **Prevention of Burnout** (Vasco Barreto)
- **Improving Patient Safety** (Mine Duruse and Matthias Raspe)
- **Integrated Care** (Pietro Castellino)

The need of a “publication fast track” for the PP in the European Journal of Internal Medicine (EJIM).



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# How to manage change in medical departments? (Educational proposal)

## **How to manage change in order to improve Quality in Healthcare? (1h)**

- Some basic concepts about Quality
- How are evolving the needs and preferences of patients and the supply in healthcare
- Which are the main strategies to improve quality in healthcare

## **How to manage risk in medical departments? (1h)**

- Basic concepts of patient safety
- Which strategies to improve patient safety?
- The problem of diagnostic errors

## **How to improve communication as a driver to quality improvement? (1h)**

- Patient- doctor communication
- Transitions of care

## **How to lead the change? (1h)**

- Which are the characteristics of a good leader?
- Some basic rules to conflict management
- The problem of burn out
- How to motivate people and change doctors behaviour?



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# Other future activities of the Quality and Professional Issues WG

- International Survey about the different national models of Internal Medicine and the residency structure of medical specialties
- International Survey about the impact of digitalization in medical practice
- Position paper about managers and clinicians cooperation about Value- Based Health Care
- Using the website of EFIM to share implementation tools and national, regional and local experiences related with the subjects of the position papers.
- Promote workshops about the scope of WG previous to european congress, the national congresses, summer and winter schools
- Promote the introduction of these issues in the program of national internal Medicine congresses
- Getting funds to create an e-learning course about quality in health care and value based health care.